



Service Bulletin

TECHNICAL

Subject: Blower Operates in High Speed Only

Models: 1997-2004 Buick Century, Regal
1997-2004 Chevrolet Malibu, Monte Carlo
2000-2004 Chevrolet Impala
1999-2004 Oldsmobile Alero
1997-1999 Oldsmobile Cutlass
1998-2002 Oldsmobile Intrigue

Condition

Some customers may comment that the HVAC blower motor operates only in high speed setting.

Description

The blower motor resistor may have failed due to water in the HVAC module. When the resistor fails, only the high blower motor speed will function.

Water collects in the HVAC module from debris that may be plugging the evaporator drain tube.

Procedure

To correct this problem, the source of the debris intrusion needs to be located, and the HVAC module and evaporator drain tube will need to be cleaned.

1. Locate the source of the water. Clean debris from the cowl air intake. Inspect and secure the cowl screen if it is not fully seated.
2. Insert a wire bent into the shape of a hook into the evaporator drain tube. Remove debris that is present.
3. Remove the blower motor and clean debris in the HVAC module.
4. Reinstall the blower motor and install a new blower motor resistor.